



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 20<sup>th</sup> June 2018

Email:

Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/06/10.

You requested the following information, please also see our response below:

**How many times paramedics responding to emergency calls have gone to the wrong addresses in Sussex since January 2015?**

We do not have a specific category for this. However, there was 1504 incidents reported across the Trust that referred to 'address' in the description.

To manually review each incident to see whether this was due to crews going to the wrong address would exceed 18 hours and would therefore fall under Section 12- FOI (Appropriate limit and fees) Regulations 2004

**Can I also get the number of times this has happened in Brighton and Hove, specifically, in that time?**

As above

**In addition to this, can you tell me how many minutes of response time have been lost as a result of these incidents?**

As above

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust